



BlueCross BlueShield Association

An Association of Independent Blue Cross and Blue Shield Plans

1310 G Street, N.W.
Washington, D.C. 20005
202.626.4815
Fax 202.626.8650

www.BCBS.com/nlo

March 29, 2010

Robert Maurer, Ph.D.
Director of Behavioral Sciences
UCLA School of Medicine
Santa Monica UCLA Medical Center
1223 Wilshire Boulevard, #415
Santa Monica, CA 90403

Dear Dr. Maurer:

The National Labor Office (NLO) expresses its most sincere gratitude for your expertise in presenting the "Most Important Thing You Want to Know About a Person Is..." at our 2010 National Labor & Management Healthcare Strategies Conference. Your perspective provided strong insights on awareness in life, and how individual judgment can be a major contributor to a healthy living. What an awesome presentation to enhance our conference theme.

This year's conference was attended by sixty representatives of Blue Cross and Blue Shield Plans spanning forty states. It received near perfect ratings from the attendees, a feat that would not have been possible without your valuable contribution.

Thank you again for your time and participation. Please make sure you submit your expenses to the NLO as soon as possible. We look forward to working with you in the future!

Sincerely,

Bonnie Summers, PAHM CMCE CHC
Executive Director
Blue Cross and Blue Shield Association
National Labor Office

NATIONAL LABOR OFFICE

